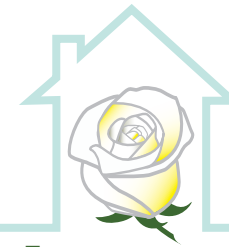


White Rose



Home Improvement Agency

Information and Advice



01723 232527



hia@scarborough.gov.uk



www.scarborough.gov.uk
www.ryedale.gov.uk



White Rose Home Improvement Agency
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Keeping the residents of Ryedale District and Scarborough Borough safe and independent

Supported by



**RYEDALE
DISTRICT
COUNCIL**



**Scarborough
Borough Council**

What is the White Rose Home Improvement Agency?

The White Rose Home Improvement Agency is a non-profit making organisation jointly established and managed by Scarborough Borough Council and Ryedale District Council. The Agency receives funding support from Supporting People and North Yorkshire County Council Health & Adult Services.

Our aim is to assist older, disabled and vulnerable people to stay independent in their own homes by providing advice and support with adaptations, repairs, and maintenance in addition to providing information and advice about other housing related support.

The Agency has an Advisory committee, which meets quarterly to provide support, advice and guidance with the development of the Agency and its services. It is made up of people representing different clients groups such as Age Concern, Disability Action groups, local cllrs etc

How we help

Most people want to remain independent in their own homes for as long as possible but many need advice, support, practical and financial help to enable them to do this. Arranging and funding the necessary adaptations and repairs can be a complicated and distressing experience. We can assist clients by:

- Our Technical Officers can give advice and assistance with the scale and cost of the work, choosing suitable contractors, creating schedules of works and drawings, monitoring standards of work and making payments to contractors.

- Carrying out home visits and/or giving general advice by telephone or email on problems relating to properties, adaptations, renovations and repairs and housing options.
- We can also give information about any financial help which may be available such as grants, home appreciation loans, charitable funding and other funding options.

Handyperson Services

We also offer handyperson services and can carry out minor adaptations, home safety work and minor repairs/odd jobs.

Well Being Service

Our officers can visit your home or give practical advice and assistance over the telephone with reducing the risk of trips and falls, improving the security of your home, fire safety and energy efficiency.

In addition, you will also be given general advice and can be given assistance to access other ancillary services such as Adult & Community Services, Coast Call and Benefit Advisory services.

How Do I Get Help?

If you live within Ryedale District or Scarborough Borough and would like to find out how the Agency can assist you please telephone us on 01723 232527 or e-mail hia@scarborough.gov.uk

White Rose

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